

## Further information about 2024 School Photos from *advancedlife*

- **Online orders** - *do not* require an envelope returned to your school.
- **Sibling photos** - Don't forget to pre-order your sibling photos online up to 24 hours before photo day. We provide your school with a list of sibling orders right up to the day of photography, so no one misses out. If you miss the online order deadline, you can submit a completed sibling order envelope first thing in the morning on the day of photography, so your school is aware you want the photo taken and can bring your children together in time for it.
- **Late fees** - a late fee will be applied to each package purchased after photo day due to the additional cost of producing these packages separately.
- **Package delivery** - School photographs will be returned approximately six weeks after the day of photography. Please note this delivery timeframe is dependent on proofing and additional photography days at your school.
- **Previous years' photos** - Past years' photographs including sports, co-curricular and representative groups are also available to order under the "previous years or group photo" tabs at your school's *advancedorder* site when you click on the order link in the school app notice. You can also order past packages, portrait images and gifts from your child's unique, individual and secure *advancedyou* image archive site using the unique nine-digit image code found on packages you have ordered in the past.

*advancedlife* would like to express our appreciation to Concordia College for placing their trust in us. Please remember we offer a 100% money back guarantee on our products to ensure your peace of mind. We would also love to receive your feedback or resolve any issues you may experience as fast as possible, to ensure your satisfaction. If you have any questions, comments or feedback relating to your *advancedlife* experience please contact us at: [www.advancedlife.com.au/contact](http://www.advancedlife.com.au/contact)

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